



ARIZONA DEPARTMENT OF PUBLIC SAFETY FY2020

ANNUAL REPORT





CONTENTS

4

OPENING LETTER

5

INTRODUCTION

6

EXECUTIVE STAFF

7

DEPARTMENT STATEMENTS

8

ORGANIZATION

10

BUDGET

11

ENFORCEMENT

15

DETERRENCE

23

SUPPORT

28

SERVICE

OPENING LETTER

Colonel Silbert Letter to Governor Doug Ducey

It is my privilege to submit to you the Arizona Department of Public Safety's (AZDPS) annual report for Fiscal Year 2020. The activities and major accomplishments contained in this report reflect the quality and dedication of the employees of the AZDPS.

While one of our primary responsibilities is patrolling the highways throughout Arizona, this report demonstrates the wide array of other comprehensive services and programs we provide for our citizens and those visiting the state. Troopers and professional staff of the AZDPS are dedicated employees who take tremendous pride in the mission of the agency. This report is a summary of our mission to improve public safety by enforcing state laws, deterring criminal activity and providing vital support to the state of Arizona and its citizens.

The following are ways that AZDPS has become more efficient in FY2020:

- The Criminal Investigations Division became more efficient during FY2020 by opening the Arizona Department of Public Safety Emergency Operations Center (EOC) for 25 days in response to civil unrest in the communities throughout the state. The EOC maintained statewide situational awareness of potential civil unrest utilizing communication applications with 137 users from at least 20 different agencies and distribution of timely, relevant bulletins.
- The Highway Patrol Division became more efficient during FY2020 by replacing and upgrading the Mobile Data Computers (MDC). In response to degrading performance of many computers used in the vehicles, 537 new MDCs were purchased to replace old and outdated, second-generation MDCs, some had been in use as long as seven years. The new computers were purchased with expanded memory, enabling the computers to efficiently run the required applications, resulting in greater efficiency for troopers.
- The Agency Support Division became more efficient during FY2020 by fully implementing the e-SOPH background management software and creating a professional staff background investigation unit that has reduced the time to complete a sworn background investigation by 49%.

Thank you for your support and assistance during Fiscal Year 2020. The AZDPS will continue to strive to be a national model in the law enforcement community; driven by our dedication to professional service, our core values, and our commitment to the citizens we serve.

Sincerely,
Colonel Heston Silbert, Director
Arizona Department of Public Safety

INTRODUCTION

About the Arizona Department of Public Safety

In 1968, the Arizona legislature created the Arizona Department of Public Safety (AZDPS). The agency became operational by the executive order of Gov. Jack Williams on July 1, 1969. Gov. Williams' mandate consolidated the functions and responsibilities of the Arizona Highway Patrol, the Enforcement Division of the State Liquor Department and the Narcotics Division of the State Department of Law into one agency.

Since its inception, the AZDPS has been given many additional responsibilities and has evolved into a renowned, multi-faceted organization dedicated to providing state-level law enforcement services to the public, while developing and maintaining close partnerships with other local, county, tribal, state and federal agencies.



EXECUTIVE STAFF



Colonel Heston Silbert
Director
Office of the Director



Lt. Colonel Ken Hunter
Deputy Director
Office of the Director



Lt. Colonel Daniel Lugo
Assistant Director
Agency Support Division



Lt. Colonel Deston Coleman
Assistant Director
Criminal Investigations Division



Lt. Colonel Jenna Mitchell
Assistant Director
Highway Patrol Division



Lt. Colonel Timothy Chung
Assistant Director
Technical Services Division

DEPARTMENT STATEMENTS

Mission

To protect human life and property by enforcing state laws, deterring criminal activity, and providing vital support to the state of Arizona and its citizens.

Vision

To be the national model in providing customer-oriented, state-level law enforcement services.

Motto

“Courteous Vigilance” is the Department’s motto and guiding principle, which reflects the pride of the Department. We provide quality, reliable and respectful service to the citizens of Arizona, while being vigilant in the enforcement of the laws of the state.

Values

The following are AZDPS’ seven core values, supporting the tradition of “Courteous Vigilance” and are reflected in the acronym: JUSTICE. This acronym is represented through the seven points of the Department’s badge.

JUSTICE

We embrace the qualities of fairness, equality and quickness in protecting the rights of the people we serve.

UNDAUNTED COMMITMENT

We demonstrate moral and physical courage, vigilance and diligence in duty performance.

EMPATHY

We are compassionate and respectful in all that we do.

COURTESY

We are respectful and polite to everyone.

INTEGRITY

We are honest, factual and accountable while being an example of excellence, on and off duty.

SERVICE

We deliver exceptional service assistance through teamwork and cooperation.

TRUST

We strive to earn and keep the confidence of the people we serve through truthfulness, communication and reliability.



ORGANIZATION

The Arizona Department of Public Safety is divided into four organizational divisions and the Office of the Director. Each division, along with the Office of the Director, has its own unique set of responsibilities in support of the agency's mission. Each division is led by an assistant director that, with members of the Office of the Director, comprise the Department's Executive Staff.



Office of the Director

Under the oversight of the director, the Office of the Director establishes the objectives and structure of the agency and, through the deputy director, directs its day-to-day operations. The Office of the Director oversees the agency's executive officer, legislative liaison, governmental relations, legal affairs, public affairs, internal affairs, executive security and the budget office. In addition, the Office of the Director provides support to the Governor's Office of Highway Safety, the Arizona Peace Officer Standards and Training Board, and the Law Enforcement Merit System Council.



Agency Support Division

The Agency Support Division (ASD) works to provide vital support to the State of Arizona and its citizens by providing services for other governmental agencies and supporting the divisions of the Department. ASD houses several key functions such as aviation services, human resources, training, research and planning, department records, fleet services, financial services, facilities, procurement and logistics.



Criminal Investigations Division

The Criminal Investigations Division (CID) protects human life and property by enforcing state laws relating to narcotic trafficking, organized crime, vehicle theft, gangs, computer and financial crimes, fugitive apprehension and human trafficking. CID provides vital support to Arizona and its citizens by conducting criminal and administrative investigations for other agencies, hosting and participating in regional task forces and operating the Arizona Counter Terrorism Information Center.

ORGANIZATION



Highway Patrol Division

The Highway Patrol Division (HPD) is the largest division in the agency and is comprised of troopers assigned throughout the state who fulfill the Department's mission of protecting human life and property by enforcing state laws on Arizona's highways. HPD combines enforcement, training and public outreach to improve highway safety while striving to reduce collisions and increase the efficiency of the highway transportation system. Additionally, HPD enforces commercial motor vehicle laws and certifies school bus drivers and tow trucks.

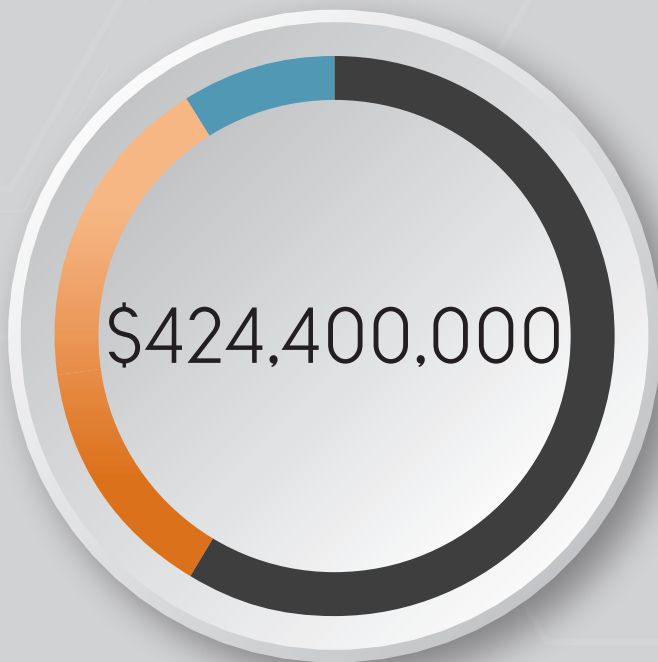


Technical Services Division

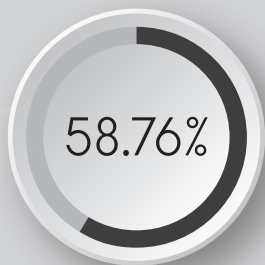
The Technical Services Division (TSD) protects human life and property by enforcing laws related to the regulation of security guards, private investigators, scrap metal dealers, sex offenders and job applicants for specific occupations that require statutorily mandated background checks and fingerprint clearance cards. TSD houses four regional crime laboratories that provide scientific analysis of evidence, technical crime scene assistance, secure storage of evidentiary items, training and expert testimony to criminal justice agencies in the state. Additionally, TSD houses two regionally-based operational communications centers throughout the state that provide statewide radio dispatch services to troopers, emergency medical services and other law enforcement dispatch centers.

BUDGET

The Arizona Department of Public Safety's budget for FY2020 was **\$424.4 million**. This amount consists of **\$249.4 million** in appropriated state funding, **\$137.5 million** in federal funding, and **\$37.5 million** in non-appropriated funding. It is important to note that **\$76.9 million** of the federal funding was one-time coronavirus relief aid from the federal CARES Act. The CARES Act funding absorbed **\$76.9 million** in costs that had initially been paid from state appropriated and non-appropriated funding in order to transfer a like amount to the State's General Fund. The total FY2020 funding provided for **1,179 troopers**, **53 cadets** and **886 professional staff employees**.



State Appropriated Funding \$249,400,000	Federal Funding (Breakdown below) \$137,500,000	Non-Appropriated Funding \$37,500,000
---	--	--



Funding Prior
to Coronavirus
\$60,600,000

One-Time Relief
Aid: CARES Act
\$76,900,000



1,179 Troopers, 53 Cadets



886 Professional Staff



1 = 25

ENFORCEMENT

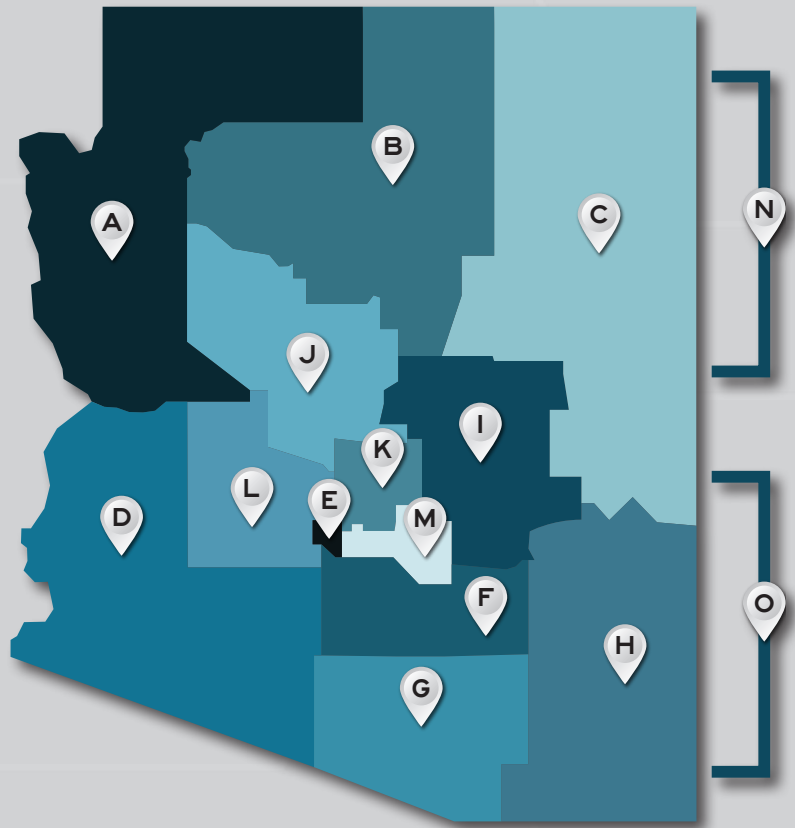
“TO PROTECT HUMAN LIFE AND PROPERTY BY ENFORCING STATE LAWS, DETERRING CRIMINAL ACTIVITY, AND PROVIDING VITAL SUPPORT TO THE STATE OF ARIZONA AND ITS CITIZENS.”

PATROL

Through the work of the **Highway Patrol Division (HPD)** and select bureaus within the Criminal Investigations Division (CID), the AZDPS is able to fulfill the Department’s mission of protecting human life and property by enforcing state laws. This is accomplished through the patrolling of state highways and decreasing collisions and fatalities by issuing warnings, repair orders, citations and conducting arrests on motorists who have violated criminal state statutes. Priority is placed on identifying and arresting impaired drivers and other erratic drivers that increase the risk of causing a collision in addition to enforcing occupant restraint laws and criminal interdiction.

DISTRICTS

- A** D1 - KINGMAN
- B** D2 - FLAGSTAFF
- C** D3 - HOLBROOK
- D** D4 - YUMA
- E** D5 - METRO CENTRAL
- E** D7 - METRO MOTORS
- E** D10 - CAPITOL
- F** D6 - CASA GRANDE
- G** D8 - TUCSON
- G** D17 - TUCSON NIGHT WATCH
- H** D9 - SIERRA VISTA
- I** D11 - GLOBE
- J** D12 - PRESCOTT
- K** D13 - METRO EAST
- K** D20 - NIGHT WATCH PHOENIX EAST
- L** D14 - METRO WEST
- L** D19 - NIGHT WATCH PHOENIX WEST
- M** D18 - METRO SOUTH
- N** D15 - COMMERCIAL VEHICLE ENFORCEMENT NORTH
- O** D16 - COMMERCIAL VEHICLE ENFORCEMENT SOUTH



TROOPERS PATROL OVER 6,800 LINEAR MILES, WHICH TOTALS 27,000 HIGHWAY MILES.

ENFORCEMENT

TRAFFIC STOPS

TOTAL TRAFFIC STOPS

427,442

WARNINGS

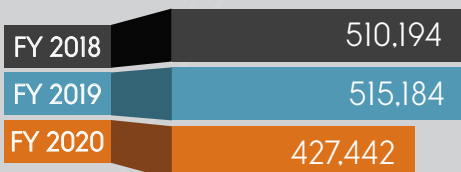


REPAIR ORDERS



TOTAL TRAFFIC STOPS

2018 - 2020



TOTAL CITATIONS

235,406

HAZARDOUS CITATIONS

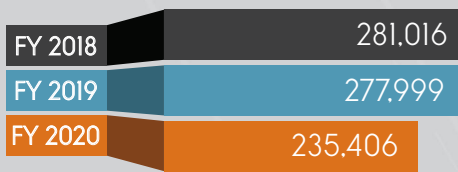


RESTRAINT CITATIONS



TOTAL CITATIONS

2018 - 2020



TOTAL ARRESTS

14,590

DUI ARRESTS

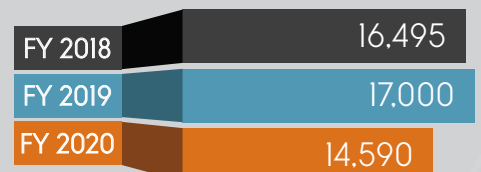


DRUG-RELATED ARRESTS



TOTAL ARRESTS

2018 - 2020



ENFORCEMENT

COMMERCIAL VEHICLE ENFORCEMENT

Commercial Motor Vehicles (CMV) are present on every highway in Arizona. Special patrol and enforcement of commercial vehicles prove beneficial for CMV drivers and the drivers around them. The two Commercial Vehicle Enforcement districts, North and South, contain specially trained troopers who are responsible for enforcing laws and regulations governing the safety operations of motor carriers, shippers and vehicles transporting hazardous materials.

CMVs Inspected

31,162



CMVs Placed Out of Service

4,590



CMV Drivers Placed Out of Service

4,899



Troopers within the Commercial Vehicle Enforcement districts are also specially trained to inspect school buses to ensure the safety of children.

School Buses Inspected

7,899



School Bus Drivers Certified

808



ENFORCEMENT

COLLISION REDUCTION

To help protect human life, troopers have the important responsibility when patrolling state highways to respond to, investigate and create detailed reports of collisions that occur. These collisions range from non-injury, two-vehicle minor collisions to multi-fatality, multi-vehicle pileups.

THE THREE MAIN CAUSES OF COLLISIONS:



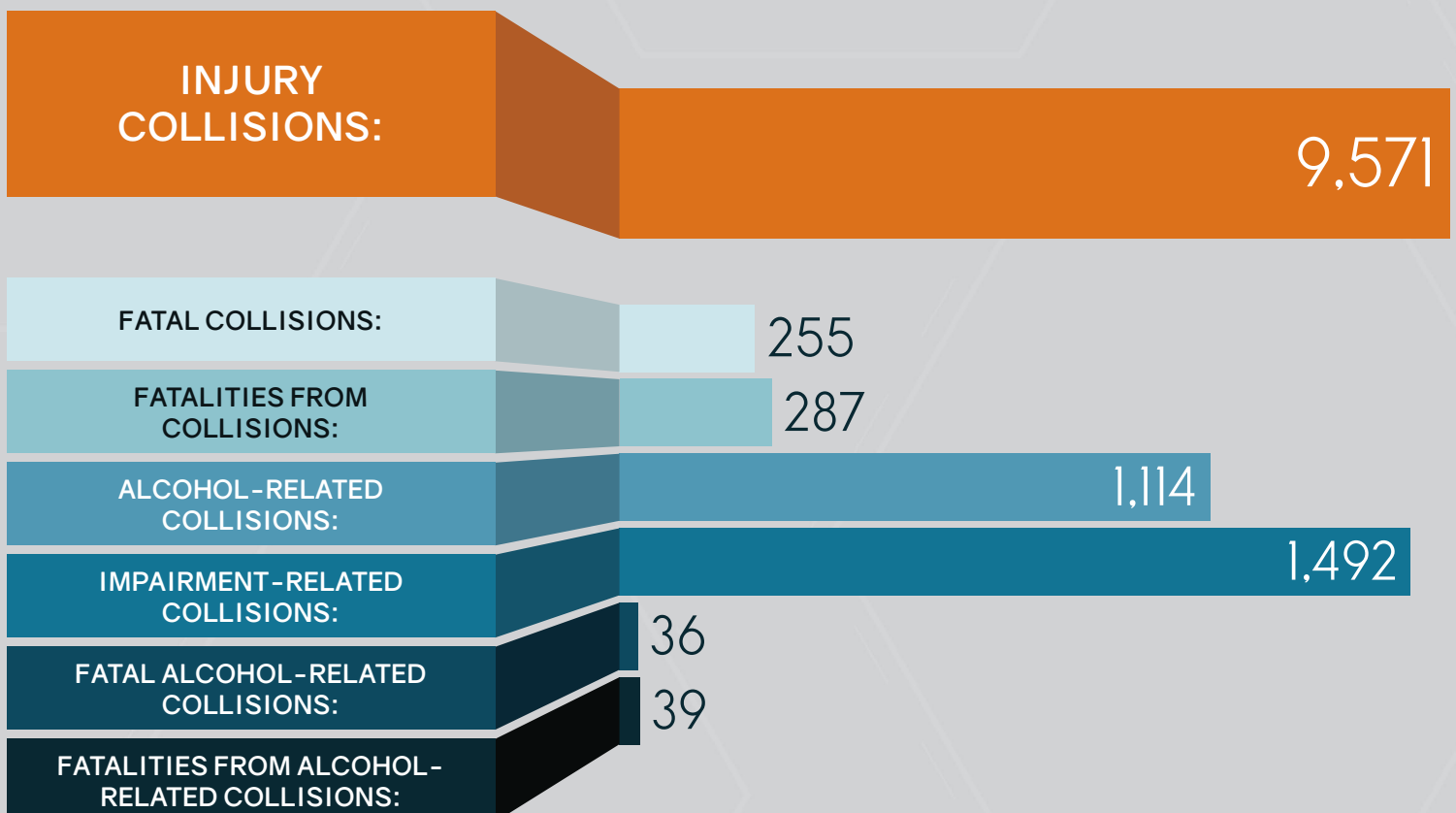
SPEED



UNSAFE LANE
CHANGE



DISTRACTED
DRIVING



DETERRENCE

“TO PROTECT HUMAN LIFE AND PROPERTY BY ENFORCING STATE LAWS, DETERRING CRIMINAL ACTIVITY, AND PROVIDING VITAL SUPPORT TO THE STATE OF ARIZONA AND ITS CITIZENS.”

The Criminal Investigations Division plays a significant role in not only enforcing state laws but deterring and investigating criminal activity.

GANG ENFORCEMENT BUREAU

Gang and Immigration Intelligence Team Enforcement Mission
Major Offender District

BORDER STRIKE FORCE BUREAU

Canine District
Southern Investigations District
Vehicle Theft Task Force



INVESTIGATIONS BUREAU

Major Crimes District
Northern Investigations District
Special Operations District

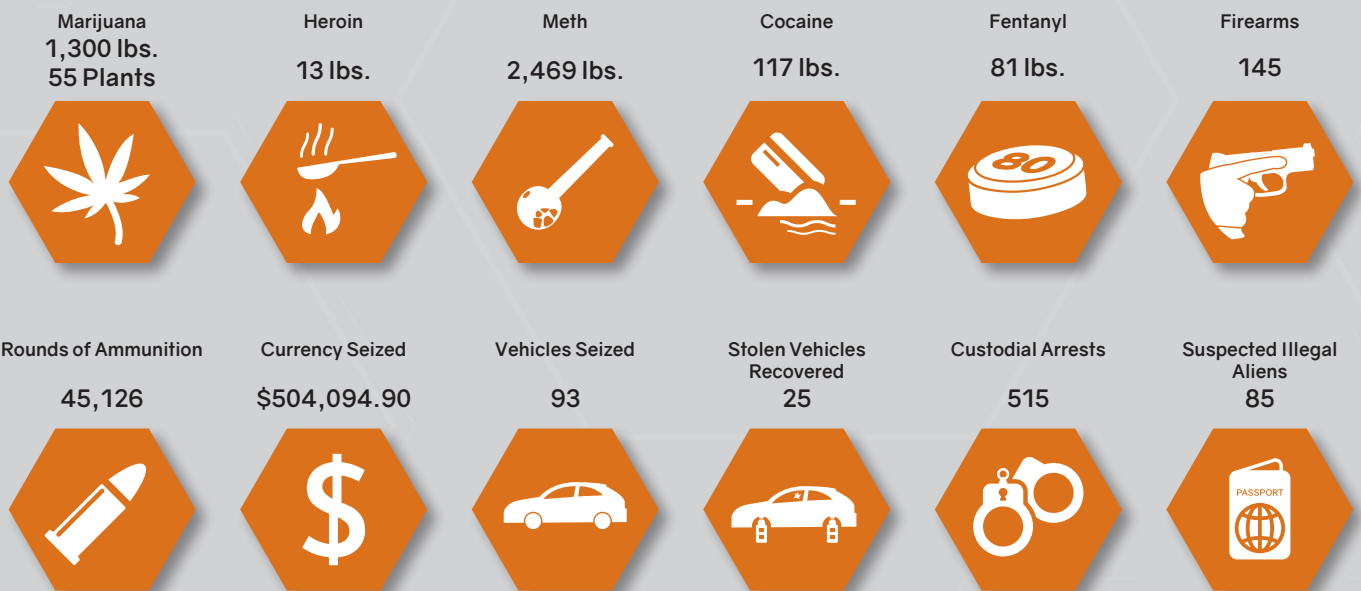
INTELLIGENCE BUREAU

Arizona Counter Terrorism Information Center
Emergency Management

DETERRENCE

BORDER STRIKE FORCE BUREAU

The **Border Strike Force (BSF) Bureau** targets border crimes and provides a comprehensive collaborative approach to help secure Arizona's border and thwart transnational criminal organizations. The BSF operations focus on roving criminal interdiction patrol details, a variety of narcotic investigations, intelligence-led remote area operations, outbound details and deterrent saturation patrols to identify, deter, disrupt, and dismantle criminal organizations. Three vital districts within the Border Strike Force Bureau are the Canine District, Southern Investigations District, and Vehicle Theft Task Force.



As part of the Border Strike Force, the **Southern Investigations District's** main responsibility is the investigation of border-related smuggling and associated crimes. Secondly the Criminal Targeting Units conduct local level narcotics distribution investigations and respond to calls for investigative assistance from the Highway Patrol and Canine Districts. The General Investigations Unit focuses on criminal investigations not directly related to smuggling or narcotics distribution.

DETERRENCE

BORDER STRIKE FORCE BUREAU

The **Canine District** is a criminal interdiction unit whose mission is to detect and apprehend criminal offenders and drug traffickers. The Canine District is comprised of five squads containing a total of 29 canines. During FY2020, the Canine District was responsible for 232 significant criminal interdiction cases resulting in the seizure of illegal drugs, weapons, currency, and other fraudulent activities.

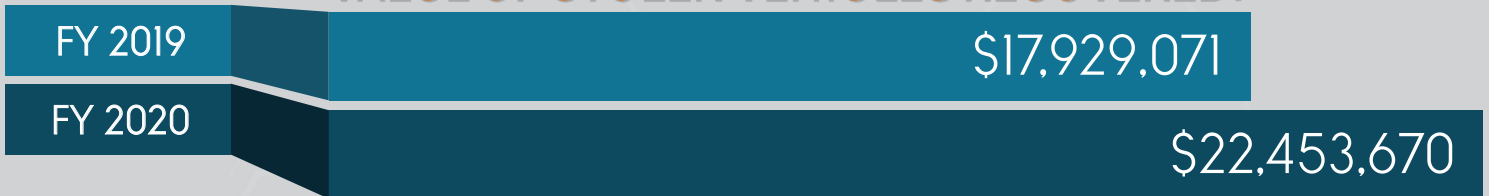


The **Vehicle Theft Task Force** is a criminal interdiction unit whose mission is to identify, apprehend, and prosecute individuals and criminal organizations that profit from the theft of motor vehicles and related crimes associated with motor vehicle theft.

STOLEN VEHICLES RECOVERED:



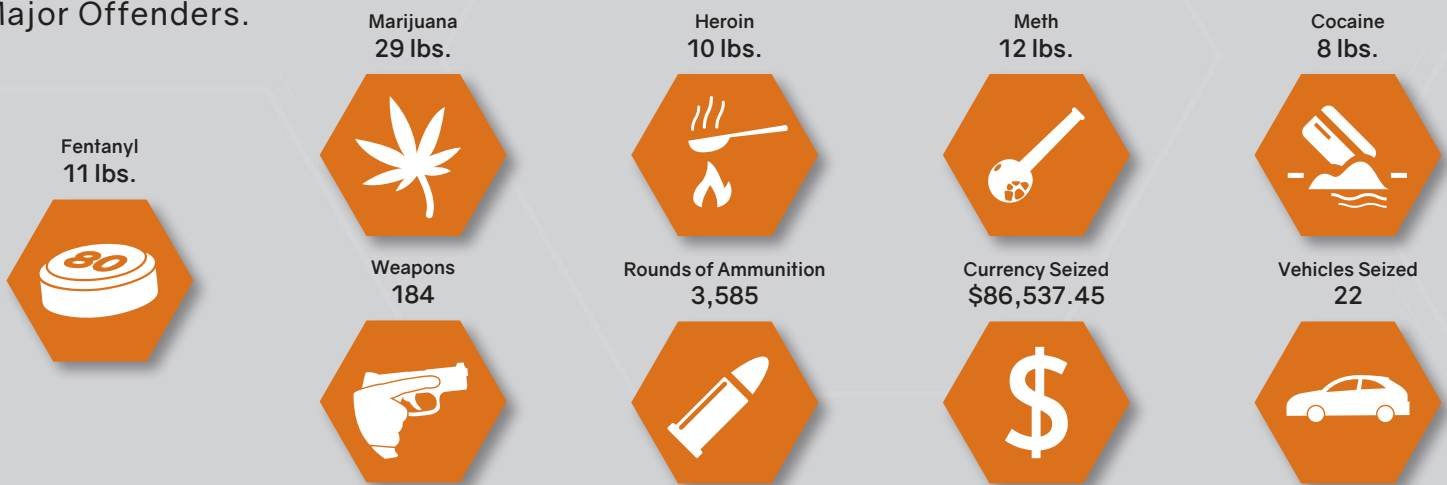
VALUE OF STOLEN VEHICLES RECOVERED:



DETERRENCE

GANG ENFORCEMENT BUREAU

The **Gang & Immigration Intelligence Team Enforcement Mission (GIITEM)** is a statewide multi-agency task force led by the AZDPS Gang Enforcement Bureau. The mission of the Arizona State Gang Task Force is, in collaboration with citizens, partnered agencies and intelligence resources, to suppress criminal gangs and transnational crime. The task force also aims to deter criminal gang activity through investigations, arrest and prosecution, the dismantling of gang-related criminal enterprises, the deterrence of border-related crimes, and the disruption and dismantling of human smuggling organizations. The Gang Enforcement Bureau is comprised of four districts in Arizona: Northern, Central, Southern, and Major Offenders.



- Suspects (Drug-Related) - 753
- Misdemeanor Charges (Drug-Related) - 59
- Felony Charges (Drug-Related) - 806
- Suspects (Non-Drug-Related) - 708
- Misdemeanor Charges (Non-Drug-Related) - 229
- Felony Charges (Non-Drug-Related) - 300
- Fugitives Arrested - 891
- Immigrants Released to ICE - 9



- Gang Members Arrested - 317
- Gang Member Associates Arrested - 66



- Search Warrants Served - 381
- Arrest Warrants Served - 761



- Consent Searches - 357
- Probable Cause Searches - 728

DETERRENCE

GANG ENFORCEMENT BUREAU

The mission of the **Major Offender District (MOD)** is to proactively target and investigate those persons who have demonstrated prolific violent criminal tendencies and blatant disregard for the law as a group or as individuals. MOD uses conventional, covert, and technological practices to investigate these groups and individuals considered a threat to the community and domestic security. The vast majority of the individuals investigated commit crime with others in an organized fashion and have a reputation for violence and adversely impacting the quality of life in our community. The majority of investigations conducted by MOD are focused on targeting career criminals involved with drug and weapons trafficking to combat the associated violent crimes committed by these individuals.



DRUG-RELATED ARRESTS 219



NON-DRUG RELATED ARRESTS 99



DETERRENCE

INVESTIGATIONS BUREAU

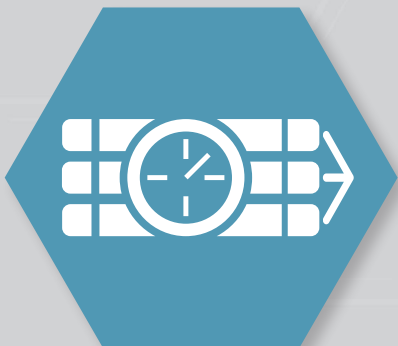
The Investigations Bureau is comprised of three specialized investigative districts: Special Operations District (SOD), Major Crimes District (MCD) and Northern Investigations District (NID). These three districts account for many of the callouts within the Criminal Investigations Division. The SOD and MCD respond to violent, high-risk and complex investigative needs of the Department. The NID is more reactive by initiating investigations and responding to assist other AZDPS workgroups.



The **Special Weapons and Tactics (SWAT)** team is equipped and trained for response to barricade suspects, hostage situations, high-risk search warrants, and clandestine lab entries. SWAT also provides specialized training to other criminal justice agencies regarding tactics and specialized skills.

CALLS FOR SERVICE:

147



The **Explosive Ordnance Disposal (EOD)** Unit, or bomb squad, is a highly specialized unit within the Investigations Bureau. EOD responds statewide and is the primary unit responsible for handling explosive-related incidents for most law enforcement agencies in the state.

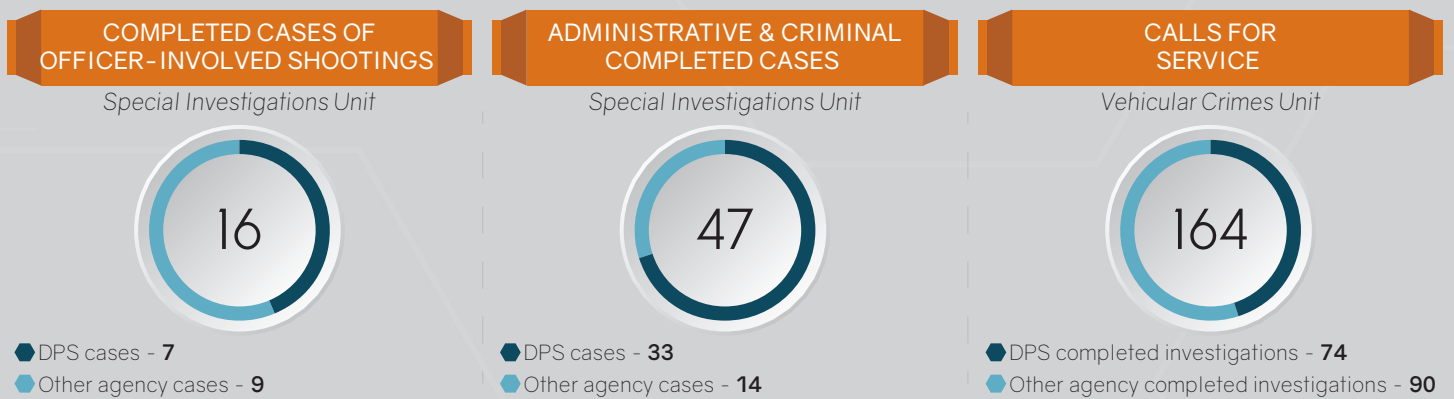
CALLS FOR SERVICE:

414

DETERRENCE

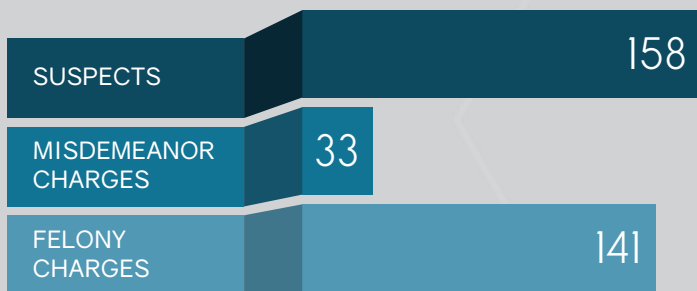
INVESTIGATIONS BUREAU

The **Major Crimes District (MCD)** responds to and investigates several types of crimes within the state of Arizona involving Department employees and service requests from other law enforcement agencies. These high-profile incidents involve officer-involved shootings, homicides, critical incidents, collisions involving serious felony violations (homicide, aggravated assault, etc.), and internal investigations.

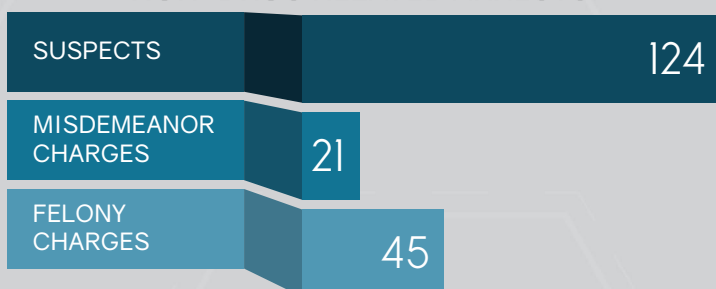


The objective and purpose of the **Northern Investigations District (NID)** is to provide a criminal investigations resource to the northern patrol districts with general investigations and criminal interdiction investigations. NID detectives serve as the Criminal Investigations Division (CID) first responders to a critical incident on behalf of the Major Crimes District (MCD). NID personnel, with an “all crimes approach”, conduct local community impact investigations. NID personnel pursue criminal investigations with purpose and intensity.

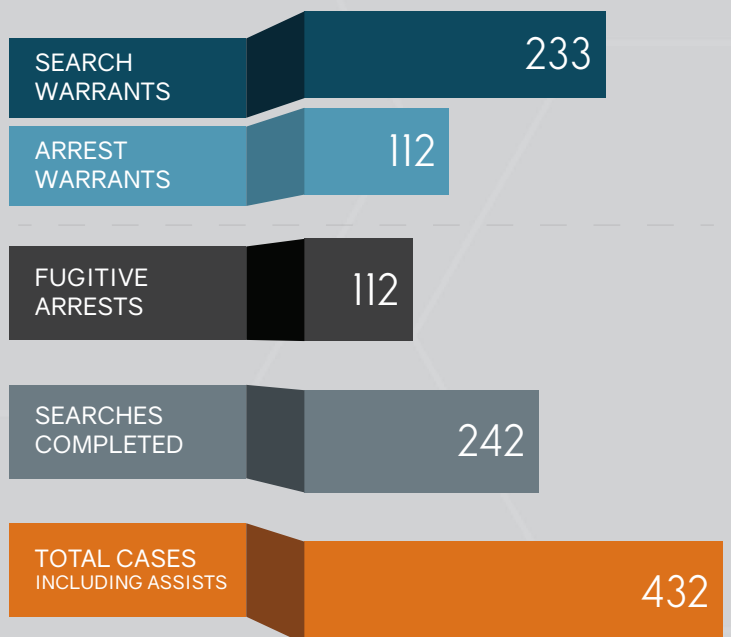
DRUG-RELATED ARRESTS:



NON-DRUG RELATED ARRESTS:



WARRANTS SERVED:



DETERRENCE

INTELLIGENCE BUREAU

The **Arizona Counter Terrorism Information Center (ACTIC)** is a joint effort between the Arizona Department of Public Safety, the United States and the Arizona Department of Homeland Security, the Federal Bureau of Investigation, and other participating agencies to form a collective intelligence service. The ACTIC operates 24/7 to provide intelligence, investigative, and technical support to local, tribal, state, and federal law enforcement agencies critical to Arizona and the country's homeland security efforts.



TIPS RECEIVED:



EMERGENCY MANAGEMENT TIPS CLOSED WITHIN 30 DAYS:



SUPPORT

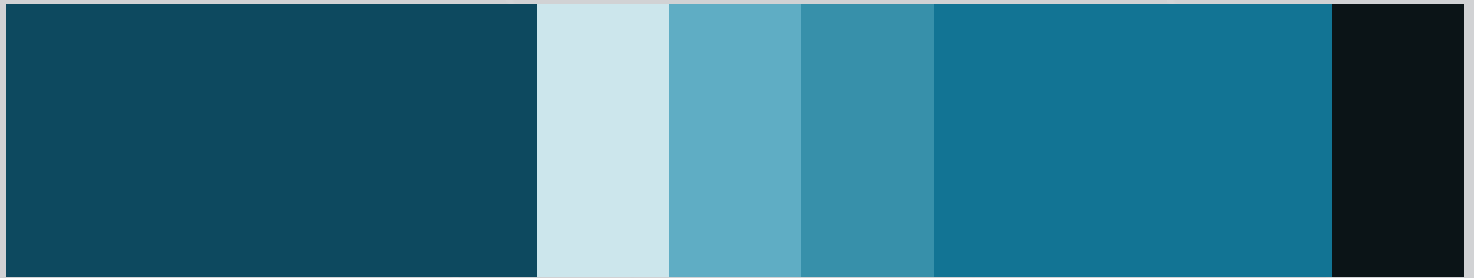
“TO PROTECT HUMAN LIFE AND PROPERTY BY ENFORCING STATE LAWS, DETERRING CRIMINAL ACTIVITY, AND PROVIDING VITAL SUPPORT TO THE STATE OF ARIZONA AND ITS CITIZENS.”

AVIATION

The **Aviation Unit** provides a statewide air rescue response capability and a regional air transport service that greatly benefits the public, the AZDPS, and other public safety agencies. To accomplish its mission, Aviation operates and maintains a fleet of five helicopters and six fixed-wing aircraft. The unit's fixed-wing aircraft are used to transport public safety personnel and equipment across the state and region; the helicopters are utilized for many different missions.

TOTAL AVIATION FLEET

11



ROTOR: 5

◆ Bell 407 - 4

● Bell 429 - 1

FIXED WING: 6

◆ King Air B250 - 1

◆ King Air B200 - 1

◆ King Air 350 - 3

◆ Cessna 182 - 1

AIR RESCUE MISSIONS

2,200



◆ Fixed Wing - 133

◆ Rotary Wing: Law Enforcement - 757

◆ Rotary Wing: Search & Rescue - 539

● Rotary Wing: Medical - 118

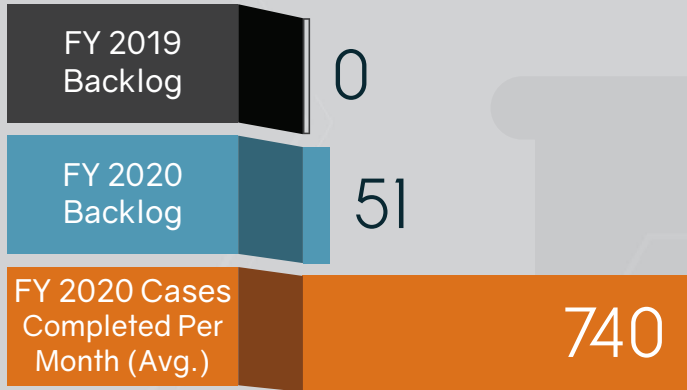
◆ Rotary Wing: Other* - 653

*Fire, Training, Maintenance, Logistics, Public Relations, etc.

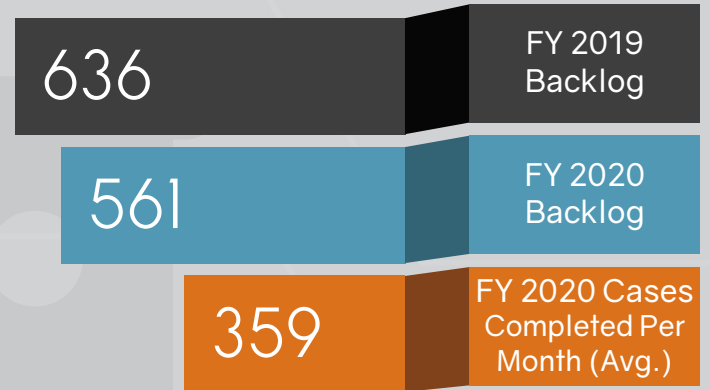
SUPPORT

SCIENTIFIC ANALYSIS BUREAU

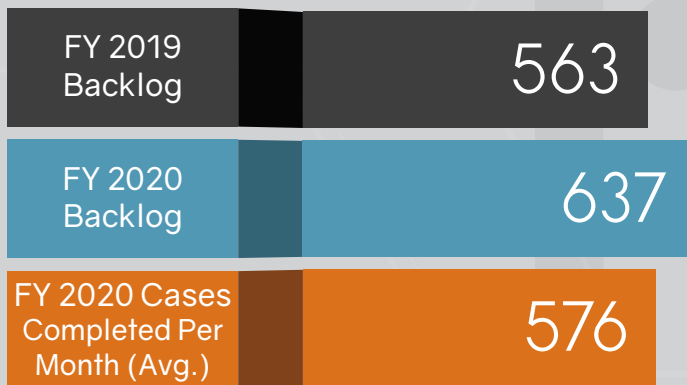
ALCOHOL SECTION :



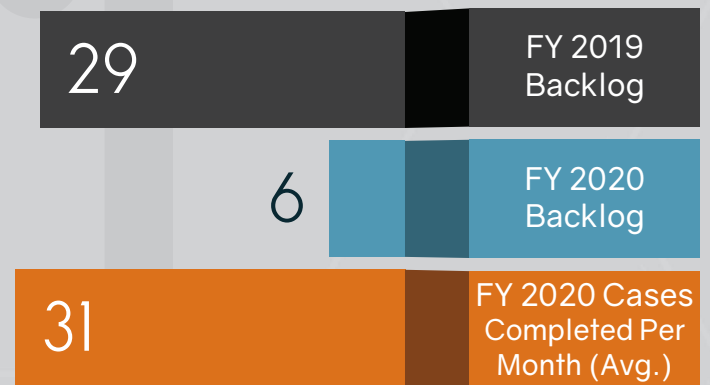
DNA SECTION:



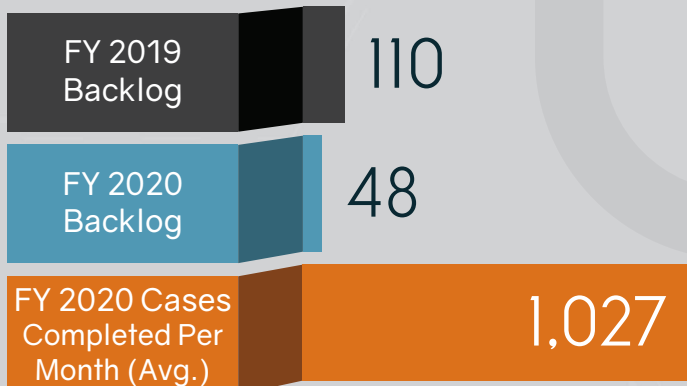
DRUG TOXICOLOGY SECTION :



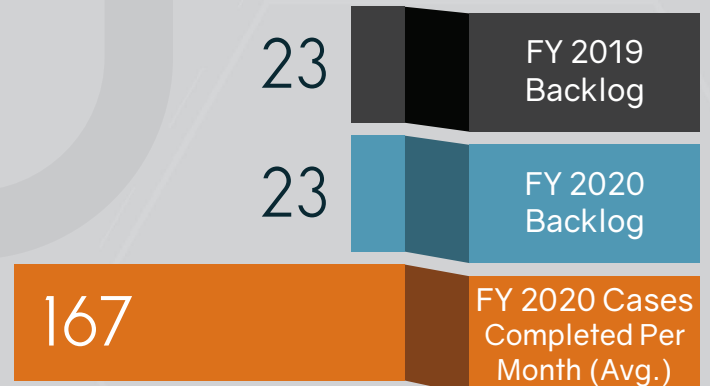
FIREARMS SECTION :



CONTROLLED SUBSTANCES SECTION:



LATENT PRINTS SECTION :



The **Scientific Analysis Bureau (SAB)** provides a wide variety of critical services to law enforcement agencies throughout the state with laboratories in Tucson, Phoenix, Flagstaff, and Lake Havasu City. SAB services include the scientific analysis of evidence, technical crime scene assistance, secure storage of evidentiary items, training, and expert testimony.

SUPPORT

CRISIS NEGOTIATIONS/FUGITIVE APPREHENSION

DRUG-RELATED ARRESTS



- Suspects - 4
- Felony Charges - 4

NON-DRUG RELATED ARRESTS



- Suspects - 131
- Misdemeanor Charges - 28
- Felony Charges - 166

WARRANTS SERVED*



- Search Warrants - 48
 - Arrest Warrants - 131
- *Body, Cell, Social Media, GPS Tracker

FUGITIVE ARRESTS



SEARCHES COMPLETED



INFORMATION MANAGEMENT BUREAU

The **Information Management Bureau (IMB)** supports the technology needs of the Department, as well as other law enforcement agencies statewide. Within the Department, IMB designs, develops, maintains, and operates automated computer systems to support the enforcement, investigative, and administrative functions.

WORK ORDERS PROCESSED



SUPPORT

OPERATIONAL COMMUNICATIONS BUREAU

The **Operational Communications Bureau (OpComm)** is the vital link between the public, troopers, and other law enforcement personnel across the state, operating 24/7 from communication centers in Phoenix and Tucson.



Total Phone Calls Answered

264,863



911 Calls Answered

208,050



Calls for Service Dispatched

692,155



FACILITIES



Facilities is an in-house support function that is responsible for the maintenance and improvement of all Department-owned and leased facilities throughout the state. This includes a maintenance unit, design and construction, and the coordination of leases, utilities and building services.

Number of Projects Completed

68

Work Orders Completed

986

Preventative Maintenance Cases Completed

222

MONEY SPENT: \$3,463,437.13



- Facilities - \$217,786.82
- Security - \$117,371.17
- Maintenance - \$732,548.30
- Additional Projects - \$2,395,730.84

SUPPORT

FLEET SERVICES

Fleet Services is responsible for procuring and maintaining the agency's full fleet, which includes patrol and undercover vehicles, motorcycles, tow trucks, and other specialty vehicles.



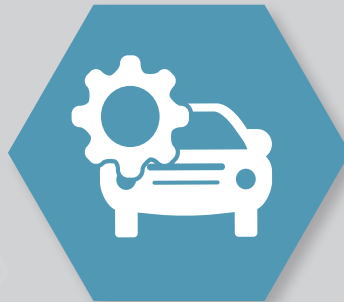
Vehicles Issued

345



Vehicles Built

345



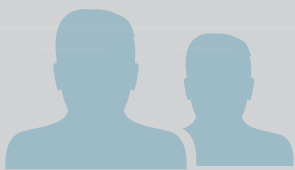
Work Orders Completed

15,478



HUMAN RESOURCES BUREAU

The **Human Resources Bureau** provides essential services to future, current, and retired AZDPS employees. HR provides service to prospective employees through recruitment, testing and hiring, and to current employees through compensation, benefits, classification, and training. HR also provides service to retirees through retirement benefits programs.



Total Full-Time Employees

1,904

Total Cadet Troopers

24

Sworn Promotions

96

Total Troopers

1,159

New Hires

196

Professional Staff Promotions

103

Total Professional Staff

758

Sworn Retirements

50

Prospective Applications Received

8,359

SERVICE

“TO BE THE NATIONAL MODEL IN PROVIDING CUSTOMER-ORIENTED, STATE-LEVEL LAW ENFORCEMENT SERVICES.”

There are many units at the AZDPS that interact directly with the citizens of Arizona through services in addition to the law enforcement functions the Department does every day. These units, mostly comprised of professional staff employees, offer citizens customer service functions directly to the public through the Public Service Center.

APPLICANT CLEARANCE CARD TEAM

The **Applicant Clearance Card Team (ACCT)** is responsible for processing applications for individuals required by state statute to have a Fingerprint Clearance Card. These individuals include teachers, school employees, school bus drivers, persons requiring licensure through various state agencies, and those who have direct contact with potentially vulnerable populations, such as children, the elderly, and those with disabilities.



NEW FINGERPRINT CLEARANCE CARDS ISSUED

134,983

LICENSING UNIT



Through the **Licensing Unit**, the Department provides service by issuing private investigator, security guard, security guard trainer registration certificates and identification cards to qualifying individuals and agencies. Additionally, the unit accepts complaints from the public and enforces statutory laws and administrative rules pertaining to those entities.

Security Guard
Certificates Processed

19,100

Security Guard Trainer
Certificates Processed

549

Security Guard Agency
Licenses Processed

163

Private Investigator
Certificates Processed

1,058

Private Investigator Agency
Licenses Processed

418

Complaints Against Certificate
and License Holders

449

SERVICE

CONCEALED WEAPONS UNIT



The **Concealed Weapons Unit** serves citizens by managing all aspects of issuance and governance of Concealed Weapon Permits for qualifying parties and coordinates with other states on matters of permit reciprocity.

Applications Received

82,979

Permits Issued

64,515

Permits Denied

726



SEX OFFENDER COMPLIANCE UNIT



Per Arizona Revised Statute §13-3827, the **Sex Offender Compliance Unit** is required to annually verify the address of all active sex offenders, enter data into the sex offender database and maintain the public website for Level 2 and Level 3 offenders.

ACTIVE SEX OFFENDERS IN ARIZONA



SERVICE

DEPARTMENT & PUBLIC RECORDS UNITS

The **Department Records Unit (DRU)** and the **Public Records Unit (PRU)** are responsible for fulfilling records requests for both internal and external customers. DRU and PRU fill an important role in ensuring transparency and accountability for the Department.

The primary responsibility of DRU is to process requests for accident reports and scene photographs. The unit also handles requests for traffic citations and warnings issued by troopers, as well as requests from other government agencies.

REQUESTS PROCESSED FOR ACCIDENT REPORTS:



12.58%
INCREASE
FROM FY2019

The primary responsibility of PRU is to process requests for police dispatch recordings, offense and incident reports and other requests for Department communications and records.

PUBLIC RECORDS REQUESTS PROCESSED:



-8.95%
DECREASE
FROM FY2019

SERVICE

OPERATIONAL TRAINING

Operational Training administers the Leaders in Training (LIT) program, which is a 200-hour college-level leadership program. Students who complete the program earn 10 college credit hours. The LIT program is now offered to employees from other law enforcement agencies.



IN FY2020, THE DEPARTMENT PROVIDED

2,450
TRAINING COURSES

TO INTERNAL AND EXTERNAL CUSTOMERS.

The training programs for sworn troopers exceed Arizona Peace Officer Standards and Training Board (AZPOST) requirements and include firearms, tactical driving, defensive tactics, impaired driving and continuing education on a host of other topics.

Operational Training also administers a 10-week **State Trooper Transition (STT)** program for lateral-hire police officers. This rigorous training program prepares pre-certified officers for assignment as a trooper and includes specialized training in collision investigation, DUI enforcement, tactical firearms, tactical driving and physical fitness.

OPERATIONAL TRAINING ADMINISTERED
TWO STT CLASSES FOR:

FY 2019

19

FY 2020

27

LATERAL HIRE TROOPERS

SERVICE

STATE TROOPER ACADEMY

The Recruit Training Section is responsible for administering the 30-week **State Trooper Academy (STA)** which prepares new AZDPS recruits for assignment as troopers throughout the state. The STA is hosted at the Phoenix Regional Police Academy. The AZDPS staff also work in partnership with AZPOST and the Phoenix Police Department to administer the academy curriculum to police cadets from agencies throughout Arizona.



IN FY2020

59 STATE TROOPERS
GRADUATED

FROM THE STA PROGRAM

The STA is the most rigorous police training academy in the state and ensures that each newly-minted trooper is ready to enforce laws, protect the public and provide the highest level of service to the public.





(602) 223-2000 | azdps.gov
2102 West Encanto Blvd.
P.O. Box 6638
Phoenix, AZ 85009-6638

Designed by the
Creative Services Unit
FY2020 - 561594826_V04